

# FESTIVAL PASSENGER DROP OFF AND COLLECTION

Organising a friend, relative or chartered bus to drop you off and pick you up is a great idea.

**DIRECTIONS FOR PRIVATE VEHICLES** this information is for private vehicles (where the vehicle and driver do not stay on-site for any longer than the period it takes to drop off and pick up passengers).

## Drop Off directions

1. Drivers must choose far left hand lane in driveway
2. Follow the signs to drop off/collection area
3. All valid ticket holders will be processed by the Reception staff.
4. Once processed, all valid ticket holders need to exit the vehicle at the passenger drop off/collection area and walk their gear to their campsite. Note: private vehicles are not permitted to enter the campsites at any time.
5. For security reasons drop off vehicles **must be attended at all times**. Drivers and other passengers without valid festival tickets must remain in their vehicle and must not stay on site for longer than the period it takes to drop off passengers.
6. Drivers must follow directions of the Reception and Traffic Control team to exit.

## Collection directions

1. Drivers should choose the far left hand lane in driveway (same as drop off).
2. Follow the signs to drop off/collection area.
3. Passengers must wait for their collection vehicle at the drop off/collection area at pre-arranged time with their driver. **Do not make the driver wait for you**, for their sake and ours.
4. For security reasons collection **vehicles must be attended at all times**. Drivers and other passengers without valid festival tickets must remain in their vehicle and must not stay in the Passenger drop off/collection area for longer than 20 minutes.
5. Drivers must follow directions of the Reception and Traffic Control team to exit.

**DIRECTIONS FOR CHARTERED BUSES** this information is for chartered vehicles (where the vehicle and driver do not stay on-site for any longer than the period it takes to drop off and collect passengers).

## Drop Off directions

1. Drivers must choose far left hand lane in driveway.
2. Follow the signs to the Bus Stop.
3. All valid ticket holders will be processed by the Reception staff.
4. Depending on the size of the bus and the site conditions, access to unload in the campsites will be made available at the discretion of the camping manager. Limited vehicle access to Bush Camp is available.
5. If you are not able to access your campground, you will be dropped off at the Bus Stop near Reception.
6. For security reasons vehicles **must be attended at all times**. Drivers and other passengers without valid festival tickets must remain in their vehicle and must not stay on site for longer than the period it takes to drop off passengers. Once passengers have been dropped off the vehicle must leave the festival site immediately.
7. Drivers must follow directions of the Reception and Traffic Control team to exit.

## Collection directions

1. Drivers should choose the far left hand lane in driveway (same as drop off).
2. Follow the signs to the Bus Stop.
3. Depending on the size of the bus and the site conditions, access to pick up passengers in the campsites will be made available at the discretion of the camping manager. Limited vehicle access to Bush Camp is available. It is recommended passengers send a representative of their group to the Bus Stop to meet and escort their driver to the relevant camping location.
4. If you are not able to access your campground, you will be picked up at the Bus Stop near Reception.
5. **Please don't make the driver wait for you**, for their sake and ours.
6. For security reasons vehicles **must be attended at all times**. Drivers and other passengers without valid festival tickets must remain in their vehicle and must not stay at the Bus Stop for longer than 20 minutes.
7. Drivers must follow directions of the Reception and Traffic Control team to exit.